

**UTAH
BARBER, COSMETOLOGIST/BARBER, ESTHETICIAN, ELECTROLOGIST AND
NAIL TECHNICIAN LICENSING BOARD MEETING**

**January 6th, 2014
(Electronic Meeting)**

**Room 464 – Fourth Floor – 3:30 p.m.
Heber M. Wells Building
Salt Lake City, UT 84111**

CONVENED : 3: 32 p.m.

ADJOURNED: 3:51 p.m.

Bureau Manager:

Sally A. Stewart

Board Secretary:

Sally Canavan

**Board Members Telephonic
Present:**

Annette Bergstrom
Jamie Comstock
Sunny Smith
Elaine Reintjes
Dianne Niebuhr
Carlotta Veasy
Adriane Baxter

Board Members Absent/Excused:

Chad Price, Chairperson - excused

Guests:

None

DOPL Staff Present:

Mark B. Steinagel, Division Director
W. Ray Walker, Compliance/Regulatory Officer
David Furlong, Chief Investigator
Gordon Summers, DOPL Investigator
Lynne Anthony, DOPL Investigator
Lloyd Hansen, DOPL Investigator

DISCUSSION ITEMS:

Ms. Stewart acted as moderator at the anchor location for the telephonic meeting.

**Education and Enforcement Fund
("Fund")**

Mr. Steinagel was given the floor to lead the discussion of this item. He stated the Educational and Enforcement Fund ("Fund") was over its lawful carry-over amount. The Board discussed several options and the allocation of money from the Fund. The money accrues in the Fund through Administrative Penalties, such as fines from citations for non-compliance with orders, unlawful conduct, unlicensed individuals and hiring unlicensed individuals. The Board discussed that individuals speaking multiple languages are causing a barrier to communication for the investigators. The Board discussed contracting with an interpreter service or hiring a pool of interpreters. The interpreters might

go with the investigators or be available on speaker phone for conversation with the investigator and the person being investigated. That would make communication more easily understood. The Board stated it supports what the investigators are doing and how they are protecting the public. The same communication problem arises when people appear for a citation hearing. The Division may be able to use interpreters to help there also. The Board requested approximate cost. The Division stated two-three dollars per minute. The Division stated the interpreters would need to be brought up to speed on what the issues are, requiring an estimated twelve hours of training. The Board would also like to protect the public. Ms. Veasy made a motion, seconded by Ms. Comstock, that the Board concur with the Director's recommendation to bridge the gap, by using interpreters with the investigators and in citation hearings on an ongoing basis. The voting was unanimous. The Division noted they will provide the Board with updates. The Board was requested to bring any other ideas for utilization of the Fund with them to the Board meetings.

NEXT SCHEDULED MEETING:

Monday, March 3rd, 2014

ADJOURN: 3:51 p.m.

No motion required

Note: These minutes are not intended to be a verbatim transcript but are intended to record the significant features of the business conducted in this meeting. Discussed items are not necessarily shown in the chronological order they occurred.

Date Approved

Chairperson
Barbering, Cosmetology/Barbering, Esthetics,
Electrology and Nail Technology Licensing Board

Date Approved

Bureau Manager
Division of Occupational & Professional Licensing